



# Lakeview Health Center and Assisted Living

## MISSION:

To create and sustain services delivered in a compassionate manner that respects the unique needs and lifestyles of those in our community.



## NURSING HOME VISITOR INFORMATION

### DIRECT PHONE NUMBERS

#### HOUSEHOLDS:

<b><u>Cedar Lane</u></b>	CNA 608-612-0570	Nurse 608-304-8130
<b><u>Garden Terrace</u></b>	CNA 608-612-0572	Nurse 608-406-9792
<b><u>Meadowview</u></b>	CNA 608-612-0579	Nurse 608-461-2664
<b><u>Northwood</u></b>	CNA 608-612-0678	Nurse 608-769-9317
<b><u>Ravenwood</u></b>	608-518-8099	

If the CNA doesn't answer please call the nurse number.

**Household Coordinator for Northwood and Meadowview: Kari 608-612-0583**

Nurse Manager for Meadowview, Cedar Lane and Northwood: Anne 608-612-0581

**Household Coordinator for Cedar Lane & Garden: Jennifer 608-612-0576**

Nurse Manager for Garden Terrace and Ravenwood: Rebecca L. 608-612-0582

**Lakeview Social Worker: Paul 608-612-0596**

Ravenwood Coordinator: Eric 608-612-0653.

**Building Supervisor 608-518-6402.** If you choose to use Lakeview Health Center and Assisted Living 608-786-1400 number you will be directed to an automated calling system. This number can be used if necessary.

### Lakeview Health Center and Ravenwood Behavioral Health

962 Garland St. East  
West Salem, WI 54669-1308

**Wanda Plachecki, Executive Director of Long Term Care**  
**608-612-0640**

### Visiting with pets

Please bring in your pets current vaccination record when visiting with a pet.

The record can be dropped off at the front desk or left in the drop box at the front door to the building.

Service animals have an exception to this.

### Visiting and entering Lakeview

Currently due to COVID-19 precautions, all visitors are entering through the front door. If you enter the building through the front door and it is locked, use the phone in the front lobby to call someone to let you in. Directions are posted.

All visitors are required to sign in and complete a COVID-19 screen/attestation for visitor form. If you are symptomatic for COVID-19, the visit will be cancelled. There may be additional guidelines based on the CDC as it relates to COVID-19.

### Lakeview Health Center and Assisted Living website:

[www.co.la-crosse.wi.us/lakeview/](http://www.co.la-crosse.wi.us/lakeview/)

You can find pictures, contact information, other facility information, upcoming events and other information.

### Facebook page:

[www.facebook.com/](https://www.facebook.com/)

## Dementia Support Group

962 Garland St. E.  
West Salem, WI

Please join us on the second Thursday of each month for an opportunity to discuss care giving challenges, learn creative and caring problem solving techniques, education/updates, and discover that you are not alone while receiving support from others with similar experiences. This group is affiliated with the Alzheimer's Association.

You can check out our website for confirmed dates.

If anyone attending these meetings needs assistance, please let the front desk know and a wheelchair will be provided to you.

Should you have any questions, feel free to contact Paul at 608-612-0596.

### Front desk hours

Monday-Friday 8 a.m.-8 p.m., and Saturdays, Sundays and holidays 10 a.m.- 2 p.m. If you need to use the front door to get in please use the phone in the entryway and follow the instructions.

If you exit thru these doors after hours you will need to find staff to let you out.

### BEAUTY/BARBER

#### SHOP PRICES

If you would like to set up an appointment you can contact Pam at 608-612-0574

The Salon is open

Every other Tuesday morning  
(prices effective 8/1/21)

Haircut: \$11.00

Shampoo & Set: \$18.00

Permanent: \$45.00

Color: \$23.00 (provide own color)

**SNACKS:** A vending machine is available to visitors near the front entrance in the lounge.

#### BANKING HOURS:

Resident Banking Hours  
8AM-4:30PM Monday through  
Friday (except holidays)

After hours Drop Box for payments or deposits is located near the front entrance door

### Hand in Hand training:

We have a few spots open for families to participate in our Hand in Hand training.

This is a customized training we provide to staff so we can provide extra care and support to our residents with dementia.

If you are interested in attending this training please contact Carrie Mahlum at 608-612-0595.

### Visiting spaces

Currently visits can be held in two locations:

Community Room: A larger room next to the chapel.

Resident Rooms: Visitors must go directly to the room and exit through the front door when finished.

### Virtual Visits

**Are you interested in visiting virtually?**

A Facetime or Skype visit can be arranged. Contact Kari Coaty (608) 612-0583 for Northwood or Meadowview and Jennifer Hill (608) 612-0576 for Cedar Lane or Garden Terrace.

There is a listing of special events on each household. Activities, church services and special events are just some of the things you will find on this activity calendar.